

LIMITED WARRANTY

# Flexshade Retractable Screen System

*Zip / Non-Zip / Tension Zip*



SUMMERSPACE®

OUTDOOR LIVING REDEFINED

## CONGRATULATIONS!

You've made a smart investment with the purchase of your SummerSpace® Flexshade Retractable Screen.

Rest assured knowing you will enjoy years of comfort, shade and privacy in your favorite outdoor space. Our screens come complete with a limited fabric, frame and motor warranty.

*Keep this warranty and your receipt together for your files.*

## 10 YEAR FRAME WARRANTY

All SummerSpace® warranties apply only to the original purchaser of the product, in the event of new construction to the first purchaser of the home, and is not transferable in any way. Proof of purchase is required with any and all claims. Our frame components meet or exceed ISO 9001 and TUV standards. SummerSpace warrants to the original purchaser that the framework and hardware shall be free from defects in material and workmanship for as long as this warranty remains in effect. Motors, controls and Fabrics are covered under a separate warranty, please see those sections for more specific details. Screens installed for commercial use including non-owner occupied residential properties are limited to five (5) years from date of purchase. Under this warranty, SummerSpace agrees to repair or replace, any frame component(s), if deemed defective at SummerSpace's sole discretion. Defective parts must be returned to the manufacturer for warranty coverage. Labor, travel and shipping costs related to any repairs, warranted or not, are NOT included.

## 10 YEAR FABRIC WARRANTY

This warranty covers SummerSpace® mesh fabrics from becoming unserviceable because of loss of strength from normal exposure conditions for a period of (10) years from the date of purchase. Rips, tears, holes, environmental and weather damage to the fabric, not caused by a material defect, along with fading, chalking, crazing and waviness are not covered under this warranty. Repair or replacement of the fabric cover does not extend the fabric cover warranty. SummerSpace warrants to the original purchaser that the fabric shall be free from defects in material in workmanship for as long as this warranty remains in effect. Under this warranty, SummerSpace® agrees to repair or replace, any fabric, if deemed defective, at the sole discretion of SummerSpace and/or the fabric manufacturer. Defective parts must be returned to the manufacturer for warranty coverage. Labor, travel and shipping costs related to any repairs, warranted or not, are NOT included.

## 5 YEAR MOTOR WARRANTY

This warranty covers specifically the SummerSpace® supplied motor, crown and drive from becoming unserviceable for a period of five (5) years from the date of purchase and will be free from defects under normal operating conditions. All electronic sensors, cords and controls are covered for three (3) years from the date of purchase. Damage caused by environmental or weather conditions including improper current or electrical spike, installation of wiring or electrical connections that are not in accordance with the manufacturer's instructions, product that has been opened, or dismantled, if product is used with other electrical accessories (switches, relays etc.) that have not been purchased from the motor manufacturer are NOT covered in any way at any time. Repair or replacement of the motor or any component does not extend the warranty period. SummerSpace warrants to the original purchaser that the motor and components shall be free from defects in material in workmanship for as long as this warranty remains in effect. Under this warranty, SummerSpace® agrees to repair or replace, any component, if deemed defective, at the sole discretion of SummerSpace and/or the motor and controls manufacturer. Defective parts must be returned to the manufacturer for warranty coverage. Labor, travel and shipping costs related to any repairs, warranted or not, are NOT included.

**WARRANTY EXCLUSIONS:** SummerSpace® assumes no liability for damage due to faulty or improper installation, use or misuse for which this product was not intended or improperly maintained. SummerSpace is not liable for damages to any structure on which the awning was installed, or to property above, below or near the awning. This warranty does not cover damages to the awning frame, fabric, motor or components caused by salt water corrosion of any kind, acts of God, ice, snow, rain, wind, vandalism, fire, neglect, weights or loads hung from the awning, or normal wear and tear from use. All warranties will be void if anyone other than an authorized dealer makes any repairs, adjustments or disassembly to the awning structure, motor, components or fabric. This Warranty is void if the awning is not properly and regularly maintained and cleaned. This warranty is in lieu of all warranties, expressed or implied, including warranties of merchantability and fitness for a particular purpose. SummerSpace will not be liable for any incidental or consequential damages. This warranty gives specific legal rights and you may also have other rights that may vary from state to state.

**RETURNS OR REPLACEMENT:** All claims must be submitted in writing to the dealer and SummerSpace®. No returns will be accepted without prior written authorization by SummerSpace, and must be returned in its original shipping tube or box. All unauthorized returns will be refused. The return shipment is to be freight prepaid by the Buyer, and under no circumstances shall the buyer deduct the value of the returned merchandise or the freight from any remittance due.

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